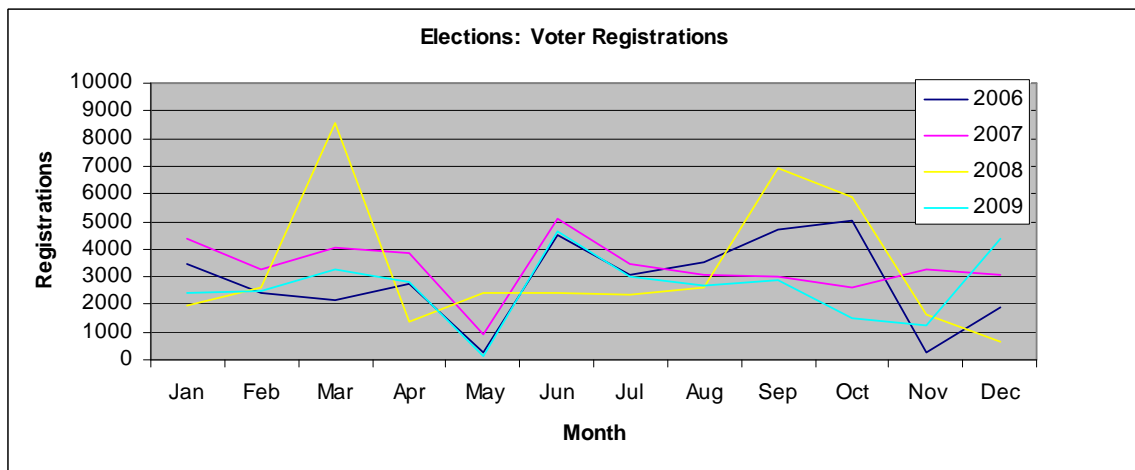


**Public Services** consists of various critical legal, administrative, and quality of life services to the public. Some are mandated in law (e.g. recording of deeds) and some represent choices on the part of the County in an attempt to better serve its citizens.

**Services or functions required by law**

**Bureau of Elections and Voter Registration**

The Bureau registers and maintains the records of all County voters as well as conducting a primary and general election each year. As of this report, the County has 148,262 registered voters (76,102 Republican, 51,503 Democratic, 18,704 Independent/No Affiliation/No Party/Non Partisan, and 1,953 registered in 54 other parties). 31,495 voters were registered or had their registration altered (e.g. move, change of party) within the last year.



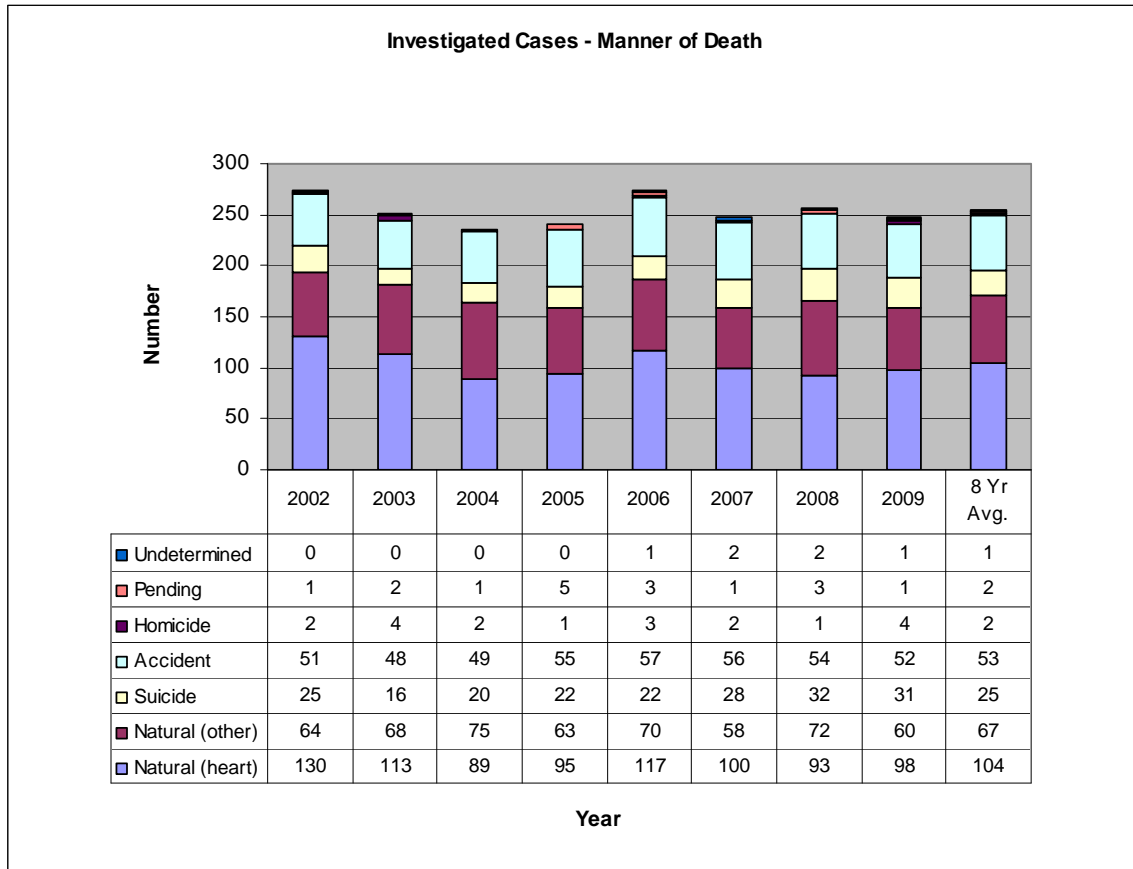
The following reflect voter registration changes that occurred during 2008 as compared with 2007.

Category	2008	2009	# Changed	Per Cent Change
Total registered	152349	148262	-4087	-2.7%
Republican	78539	76102	-2437	-3.1%
Democrat	52867	51503	-1364	-2.6%
Independent/no party	2325	18704	16379	704.5%
Other party (54 others)	18618	1953	-16665	-89.5%
Change of registration	39489	31834	-7655	-19.4%

**Coroner - Elected Official**

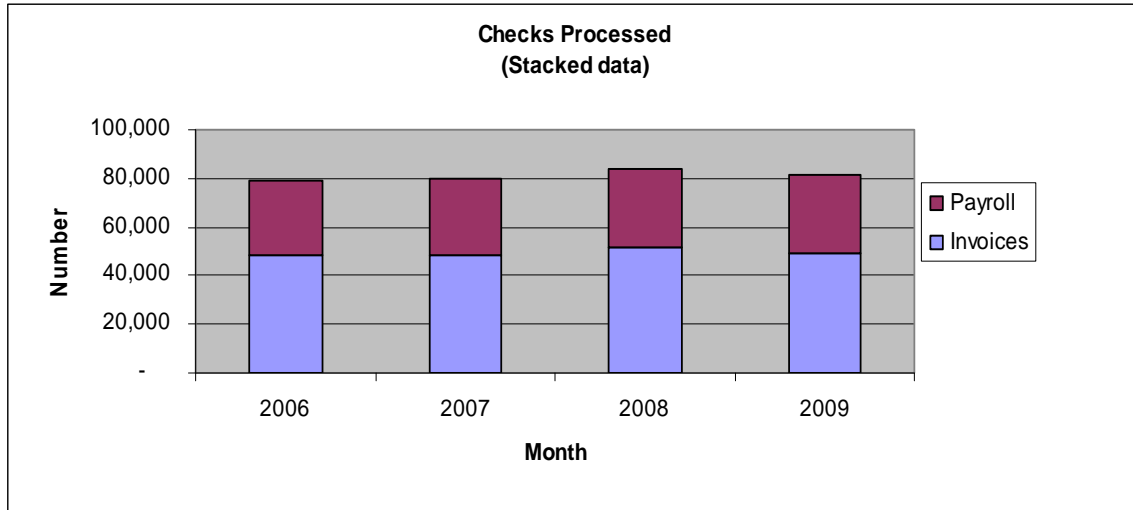
The Coroner's duties impact law and order, human services, and public services within Cumberland County government. The Coroner investigates sudden, unexplained, violent, or suspicious deaths occurring in the County to determine: (1) the cause of death, (2) the manner of death, and (3) whether criminal activity was involved. The Coroner provides timely information regarding these findings to the family of the deceased as well as other investigating agencies.

Over half of the approximately 2300 deaths in the County per year are referred to the Coroner for some additional investigation. Included are those deaths that are sudden, violent or suspicious and all deaths of persons not under a physician's care. All cremations (997 in 2009) are cleared by the Coroner because cremation destroys all evidence contained in the remains. Of the remaining half, the death certification is handled by their physician. The chart below shows the Certification as to manner of death of the fully-investigated cases for the past eight years and the "average" year.



### Controller - Elected Official

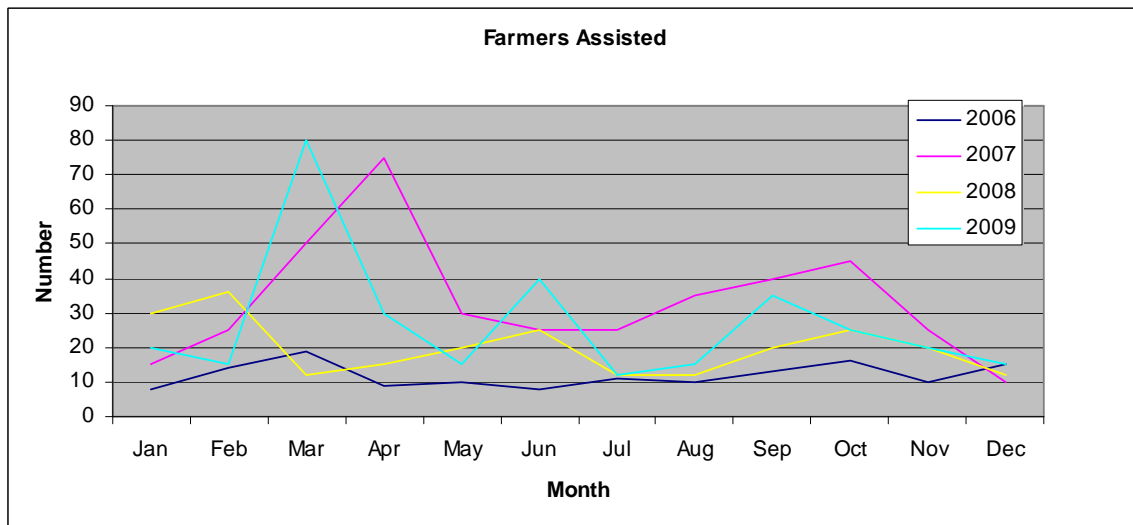
The Controller supervises the fiscal affairs of the County, including all of the accounts and official acts relating to elected officials, other County employees and organizations who collect, receive, hold, or disburse public monies of the County. The Controller handles County payroll and pays all of the County's bills to vendors. Average monthly check generation decreased by about 3% from 2008 to 2009.



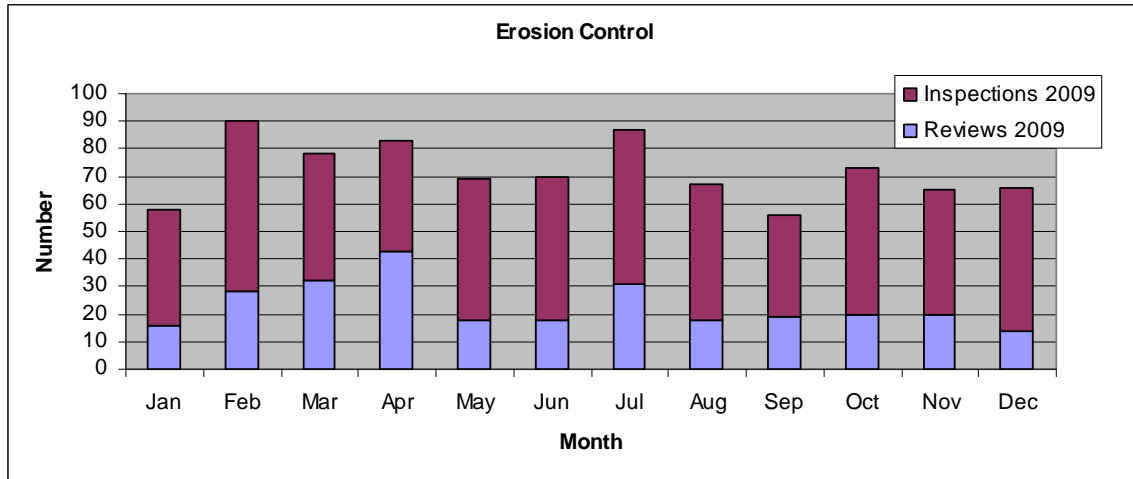
### Conservation District

The District is responsible for administering soil and water conservation programs in Cumberland County. Most of the programs conducted at the county level are delegated to the District by the Commonwealth's Department of Environmental Protection (DEP).

322 farmers were assisted by Conservation District staff in 2009 with assistance with conservation planning, nutrient planning, program compliance, technical assistance, financial assistance, education and much more. This is a 35% increase from the 239 assisted in 2008.

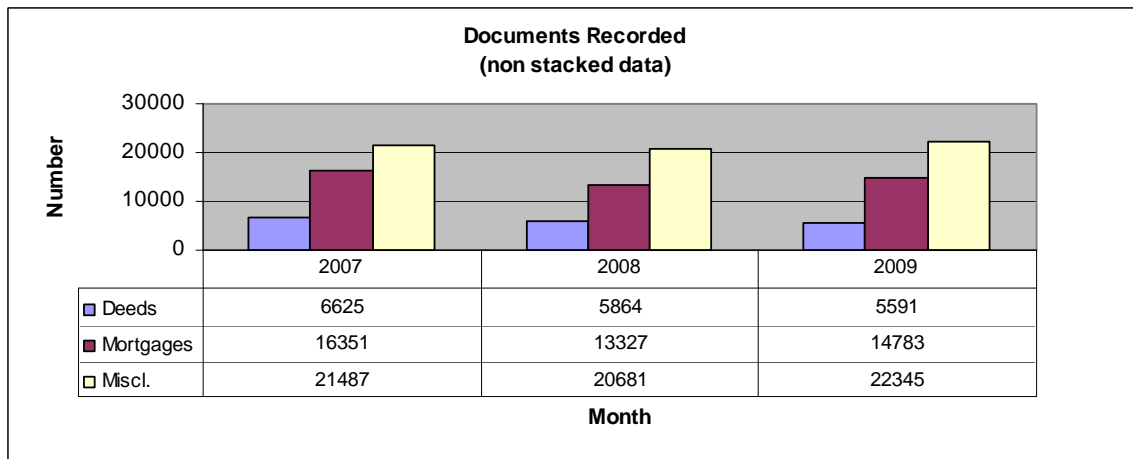


Erosion control: The Conservation District staff reviews erosion control plans for earthmoving sites to determine if they meet state regulations. A total of 277 plans were reviewed in 2009. The staff also conducts inspections on earthmoving sites to determine compliance with approved plans and state regulations. Examples of some of the sites that are inspected would be building of new warehouse, new housing developments, road construction, etc. In 2009, 585 inspections were conducted. In 2008, 304 reviews and 509 inspections were performed.



**Recorder of Deeds - Elected Official - Real estate records**

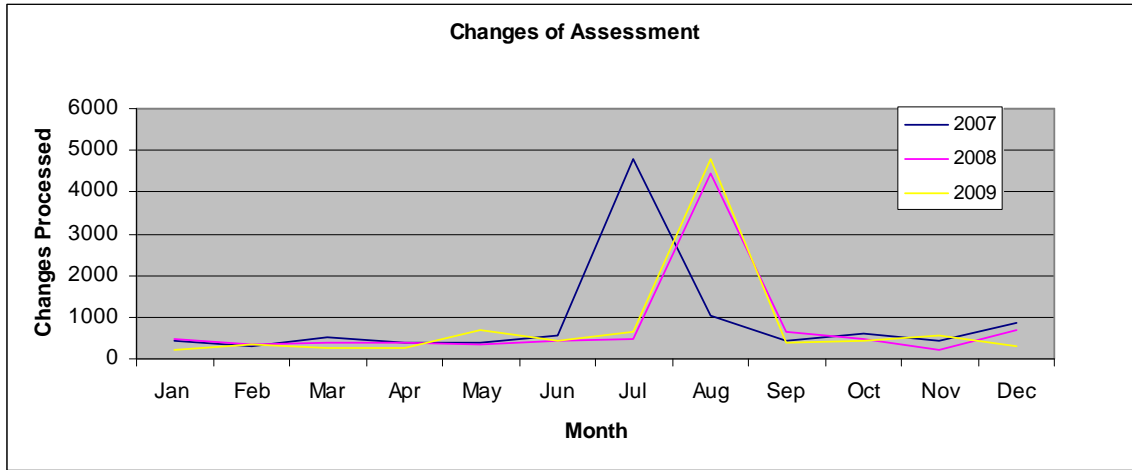
The Recorder of Deeds maintains a permanent public record of deeds and documents related to the development, transfer, and encumbrance of real estate in Cumberland County. 42,719 deeds and documents were recorded in 2009, a 6% increase from 2008.



**Tax Assessment**

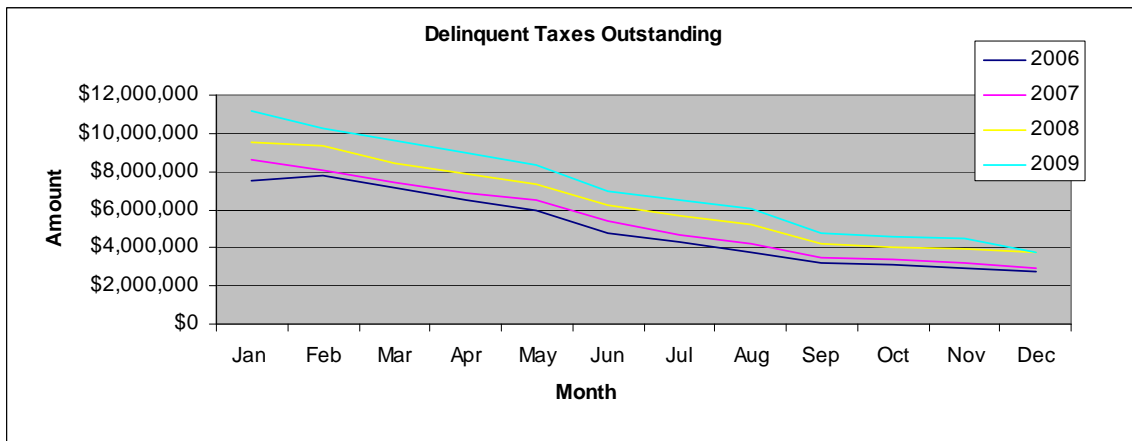
Tax Assessment is responsible for fair and uniform personal and property assessment and maintaining all official property records for taxation. By the end of 2009, the County's parcel count rose by 378 parcels to a total of 96,261 parcels. Ownership and mailing address information is updated daily to ensure correct tax billing. New tax parcels are created and valued in the assessment database as subdivisions are activated. Management of tax parcels includes processing and approving or denying Homestead/Farmstead applications, processing Clean &

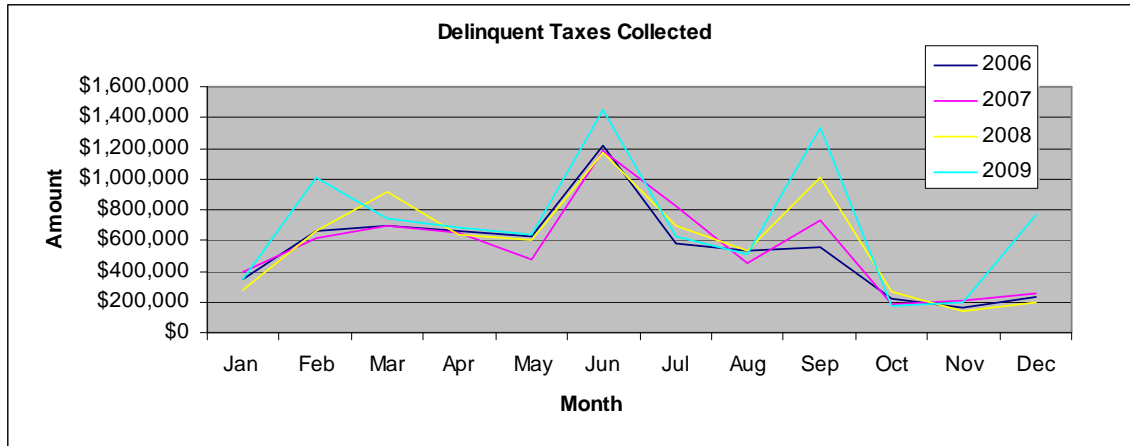
Green applications and annually reviewing the 3,188 parcels receiving the Clean and Green preferential assessment. In 2009, the Assessment Office generated 9,288 change of assessment notices as a result of new construction, changes to existing improvements and (in July) revaluation of preferential land assessments.



### Tax Claims

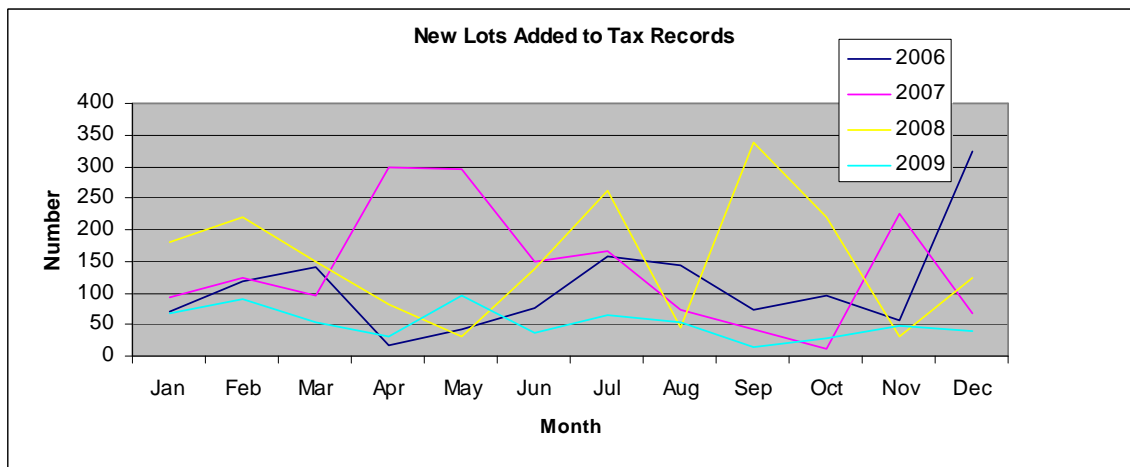
The Tax Claim Department is responsible for the collection of delinquent real estate taxes. Unpaid delinquent taxes for the preceding year are turned over to the Bureau in January. In 2009, the Tax Claim Bureau collected \$8.5 million in delinquent real estate taxes, including penalties, interest and fees - a 17% increase from 2008. Collections and payments increased during June due to the June 30th deadline to pay taxes before tax sale proceedings. The outstanding balance is the amount of tax, penalties, interest and fees yet to be collected. Uncollected taxes at the end of 2009 were down 1% over 2008. All taxes are eventually collected.





### Tax Mapping

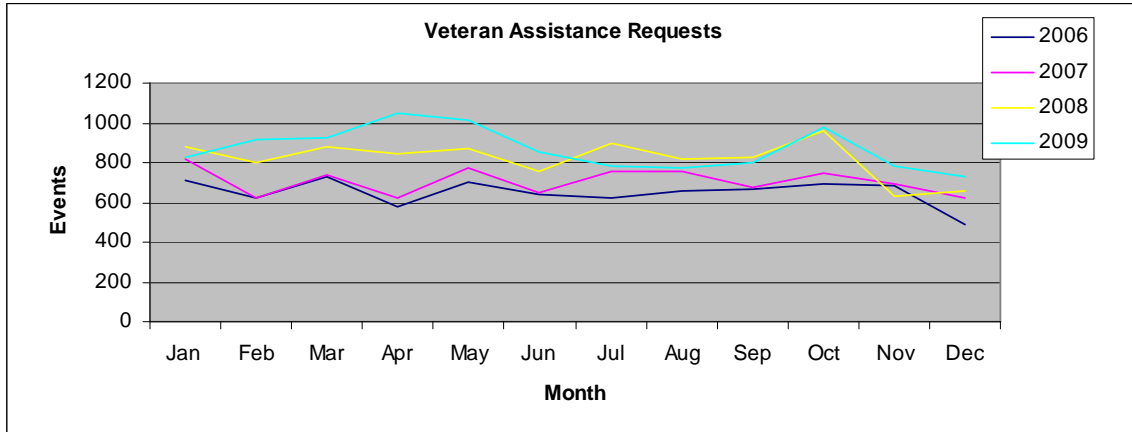
Activity in the Tax Mapping Department is indicative of property related economic activity in the County. In 2009, 6,321 deeds were received from the Recorder of Deeds Office for verification of transfer of ownership in the property tax data base, a 5% decrease from 2008. The tax map layer of the Geographical Information System was checked for accuracy or updated and corrected as necessary. There were 130 approved subdivision plans activated, a 38% decrease from 2008. These activations were triggered by a request from the property owner, a building permit for new construction or a deed transferring a new lot or parcel. The activation of these subdivisions created 624 new tax parcels.



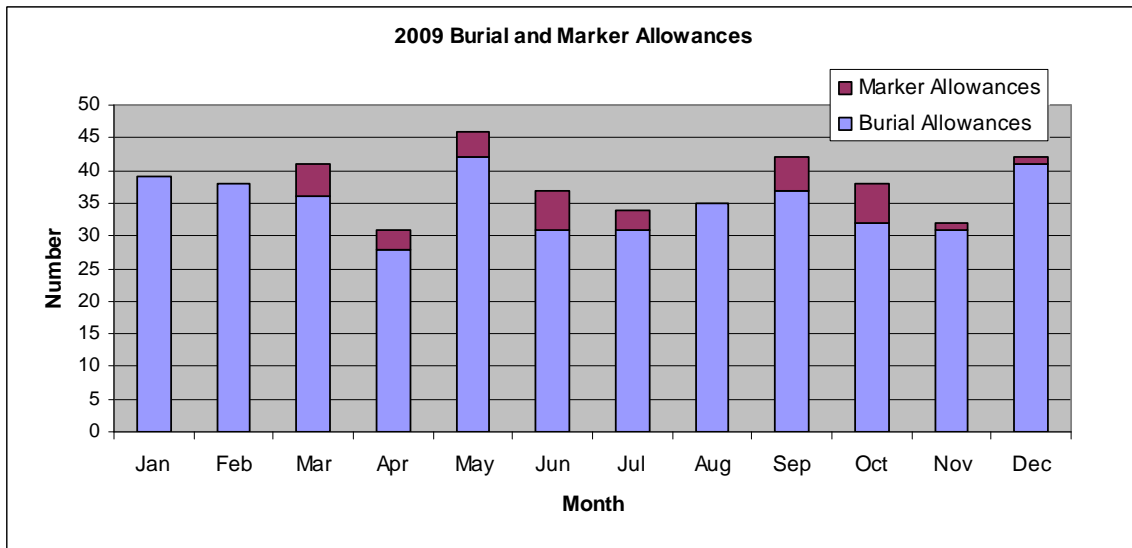
### Veterans Affairs

The Veterans Affairs Office supports the over 21,000 Cumberland County veterans by working closely with them to obtain the benefits earned by our veterans and their surviving spouses from the Veterans Administration as well as state and local governments.

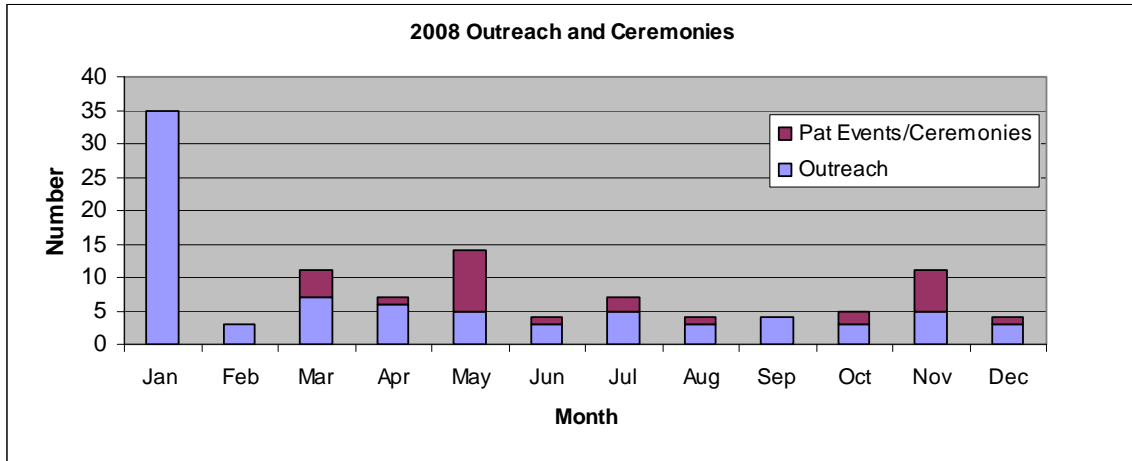
Requests for assistance: Number of responses to requests for assistance from veterans, surviving spouses and agencies during the month indicated. Total number of requests responded to during 2009 was 10,428, up 6% from the 9822 requests in 2008.



Burial and Marker Allowances: The number of burial and marker allowances paid to eligible veterans and surviving spouses in 2009 by month was as indicated in the chart. The total number of burial and marker allowances was 421 and 34 respectively. This compares with 478 and 42 paid in 2008.



Outreach and Ceremonies: Number of Outreach Activities (briefings, public information and communications with the public, veterans' organizations and caregivers) in 2009 was 79 compared to 66 in 2008. The number of Patriotic Events /Ceremonies conducted in 2009 was 25 compared to 26 in 2008.

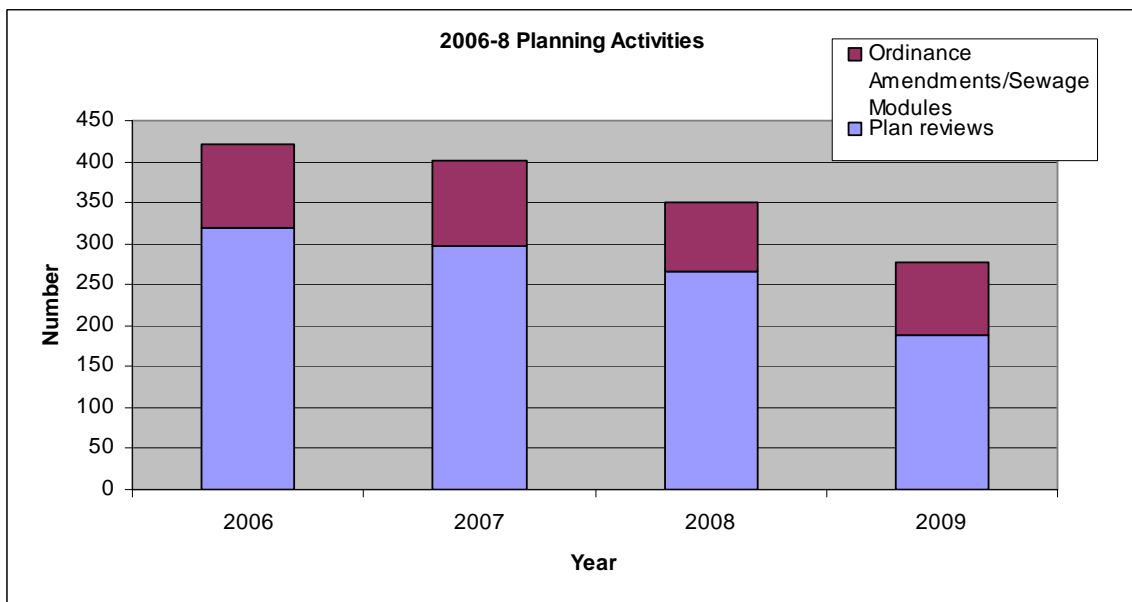


## Services provided to enhance the quality of life in Cumberland County

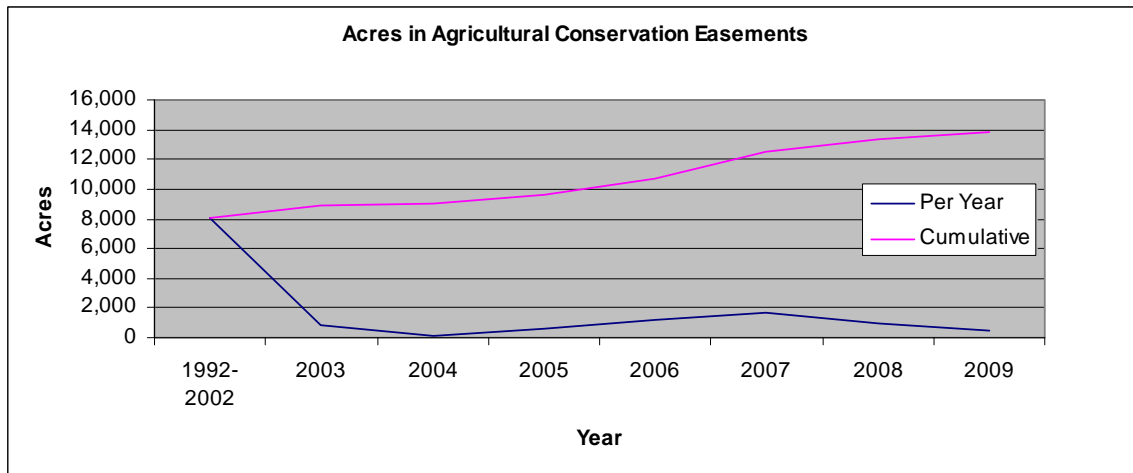
### Planning

The Cumberland County Planning Commission is responsible for investigating, coordinating, and administering all land use matters that have direct and/or indirect impact upon Cumberland County to maintain the highest quality of life for its inhabitants, maintain a balance between urban centers and rural areas, and meet the needs of the County's present population without compromising the needs of future generations.

188 subdivision and land development plan reviews were conducted in 2009 along with 90 ordinance amendments and sewer modules. This compares with 265 and 86 respectively in 2008.



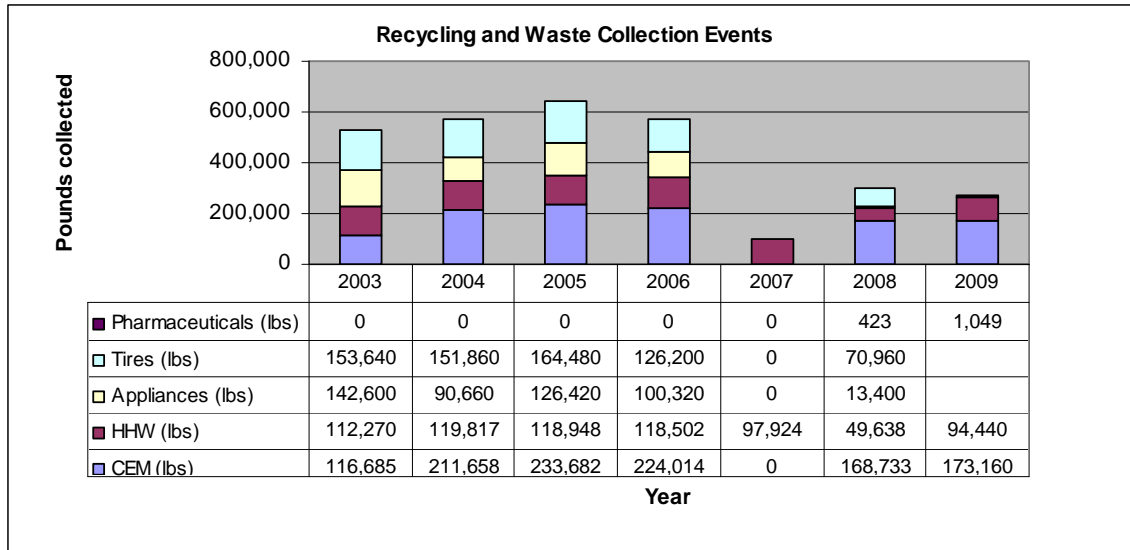
The Cumberland County Agricultural Land Preservation Board was established in 1989 to administer the County's Agricultural Conservation Easement Purchase Program. The Easement Purchase Program was developed to strengthen Pennsylvania's agricultural economy and to protect prime farmland. This program incorporates the use of county, state and local funds to purchase the development rights of prime agricultural land. Cumberland County actively pursues policies to preserve agriculture and open spaces in partnership with citizens, local governments, and the State. As of the end of 2009, 13,847 acres of farmland were preserved through the Agricultural Conservation Easement Program. 436 acres were preserved in 2009 alone. This represents about 10% of the approximately 135,000 acres of farmland in Cumberland County and about 4% of all of Cumberland County.



### Solid Waste Authority

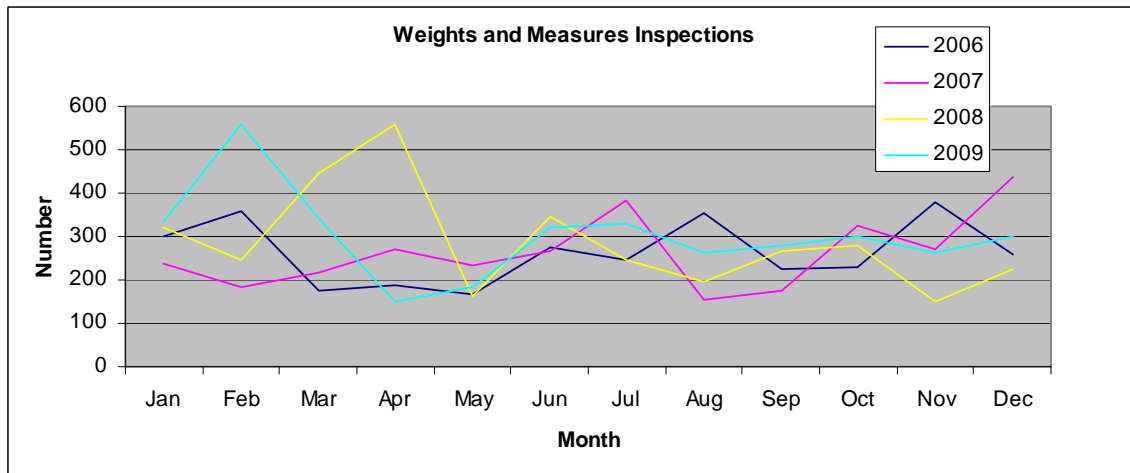
The Cumberland County Recycling and Waste Authority deters illegal dumping and promotes recycling and waste reduction through its special waste (household hazardous waste, computer & electronic and pharmaceuticals) drop-off collection events. Under this program Cumberland County residents can drop-off these items at a designated County location and date. The collected materials are consolidated and taken to a facility to be processed for recycling or proper disposal. Over 3.5 million pounds of such materials have been handled in this manner since 1998.

An analysis of the different type of wastes and disposal options available to citizens led the Cumberland County Recycling & Waste Authority to conclude that special handling waste (household hazardous waste (HHW), computer & electronic material (CEM), Pharmaceuticals) collection & recycling events should be conducted in 2009. One, two day drop-off event was held for HHW & CEM in the Spring of 2009. Two drop-off events for Pharmaceuticals were held in 2009. Citizen response to the HHW, CEM & Pharmaceutical events met or exceeded expectations for 2009. In past years, two separate (spring & fall) events were held for each category of waste.



### Vector Control/ Weights and Measures

Weight and measurement device inspections help guarantee that consumers get what they pay for. The charted numbers reflect the actual number of devices that were inspected by the Chief and Deputy Sealer. This number includes devices that were reinspected after failing initial testing with errors. Rejected devices are reinspected within 30 days for correction and compliance. In 2009, 3,622 inspections were conducted, an increase of 5% over 2008.



Vector Control conducts the County's portion of the State DEP West Nile prevention program by collecting mosquito samples for analysis and treatment. Each collection includes a pool of 25 to 100 adult mosquitoes. The two types of collection methods are: Gravid Trap and CO2 Light Trap. Traps are placed by mosquito habitat such as (but not limited to) seasonal ponds, wetlands, artificial habitat near urban centers, and local resident requests. Collections were cut by 40% in 2009 due to the loss of an intern position.

