

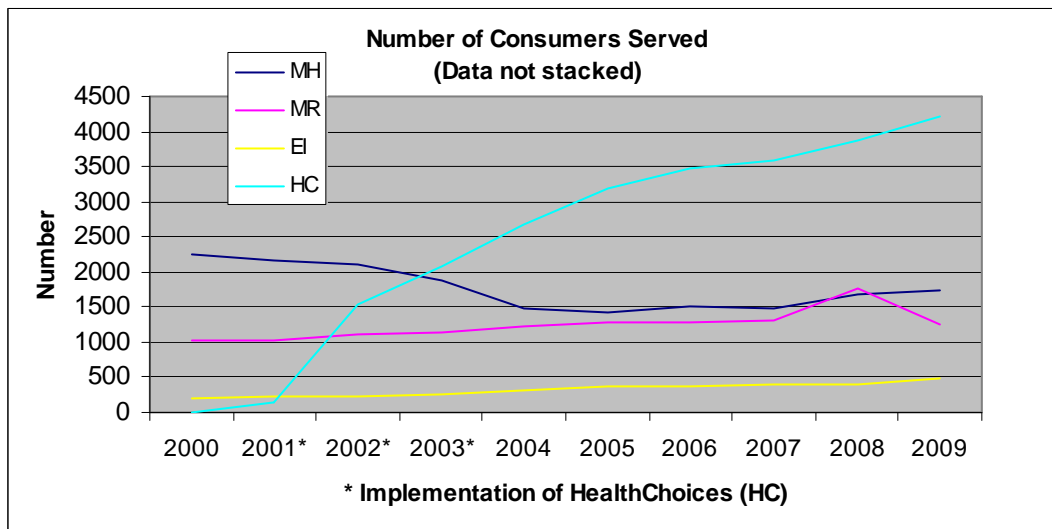
# HUMAN SERVICES

County government in Pennsylvania is the point at which a multitude of state and Federal programs touch people. The majority of these programs do not directly impact County taxpayers.

## Mental Health and Mental Retardation

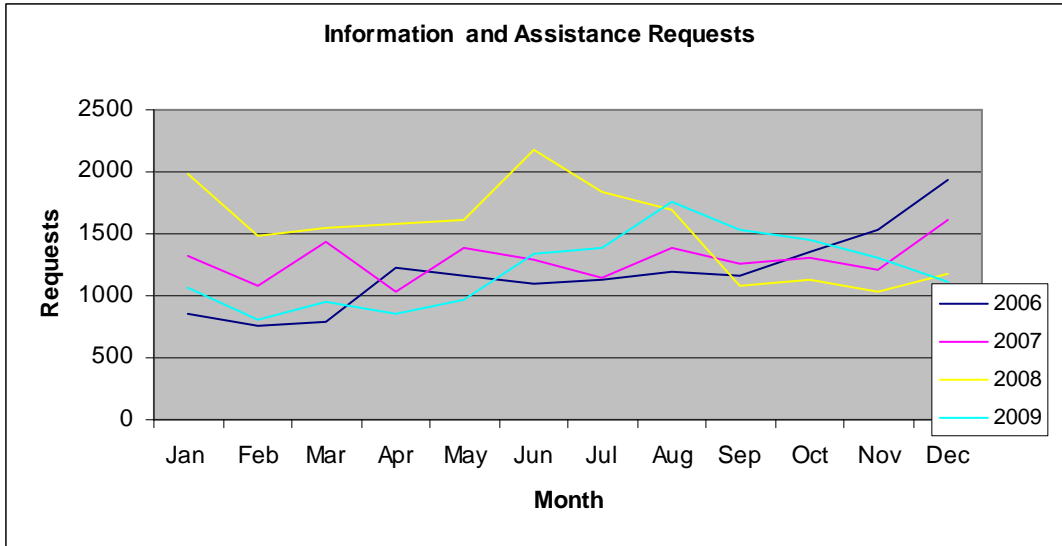
This chart reflects the consumers served by fund source: MH - Mental Health; MR - Mental Retardation; EI - Early Intervention; HC - HealthChoices. Not included are the 36,000 calls from an estimated 10,000 persons contacting Crisis Intervention yearly; the 200 families served by the School-Based Program; the 40 persons served in the 2 county prisons; or the 30 served by the homeless program.

HealthChoices is the Pennsylvania's name for the mandatory managed care program for Medical Assistance recipients. HealthChoices goals are to improve access to and quality of health care services for Medical Assistance recipients and to stabilize Pennsylvania's Medical Assistance spending.

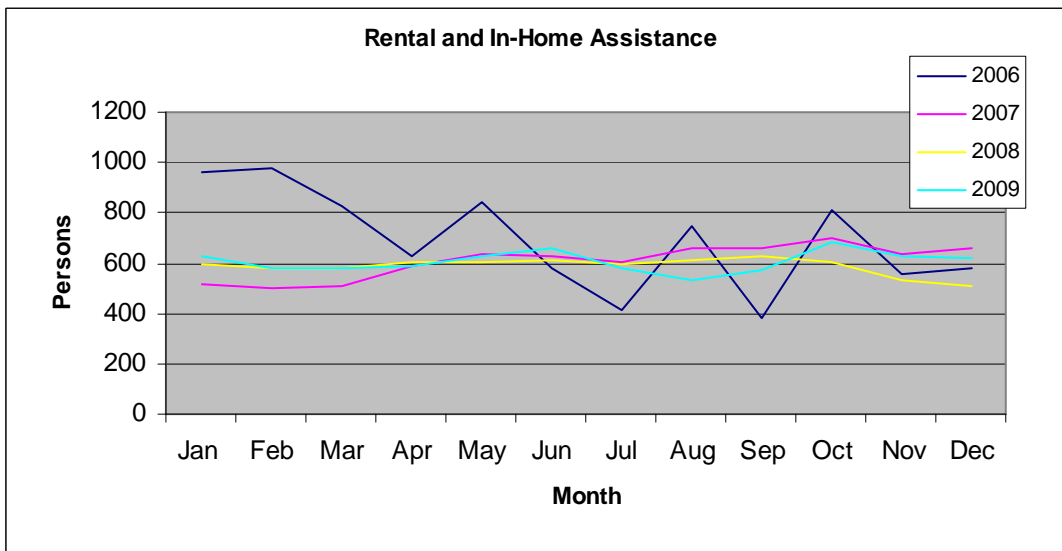


## Aging and Community Services

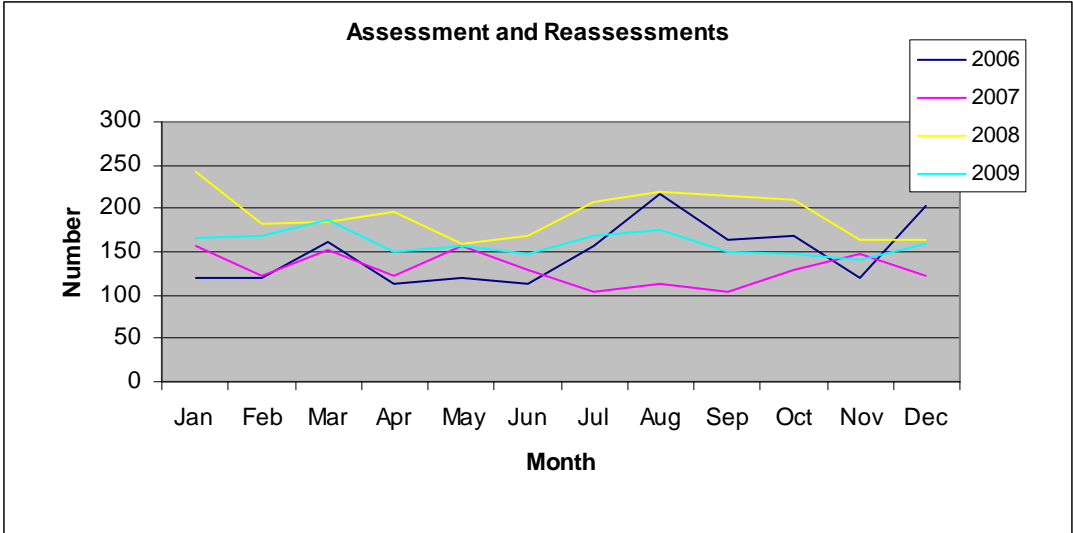
Information & Referral: Citizens who have questions or need information regarding services and benefits available receive answers in a timely manner; referrals to a more appropriate agency for additional information or services; and assistance in completing applications for benefits such as PACE, Property Tax/Rent Rebate, etc.



**Rental and In-Home Assistance:** Those in danger of being evicted from their apartment or home may receive assistance with payments for rent, mortgage, security deposits and utilities. Agency staff works with the consumer's landlord to maximize their chances of staying in their current apartment or home, or with finding a more affordable apartment. Adults age 18 and older who need long term living supports may receive assistance with bathing, dressing, grooming, ambulation, grocery shopping, laundry, linen change, minor home repairs, errands, meal preparation, respite for their caregiver, and other approved services in their homes.



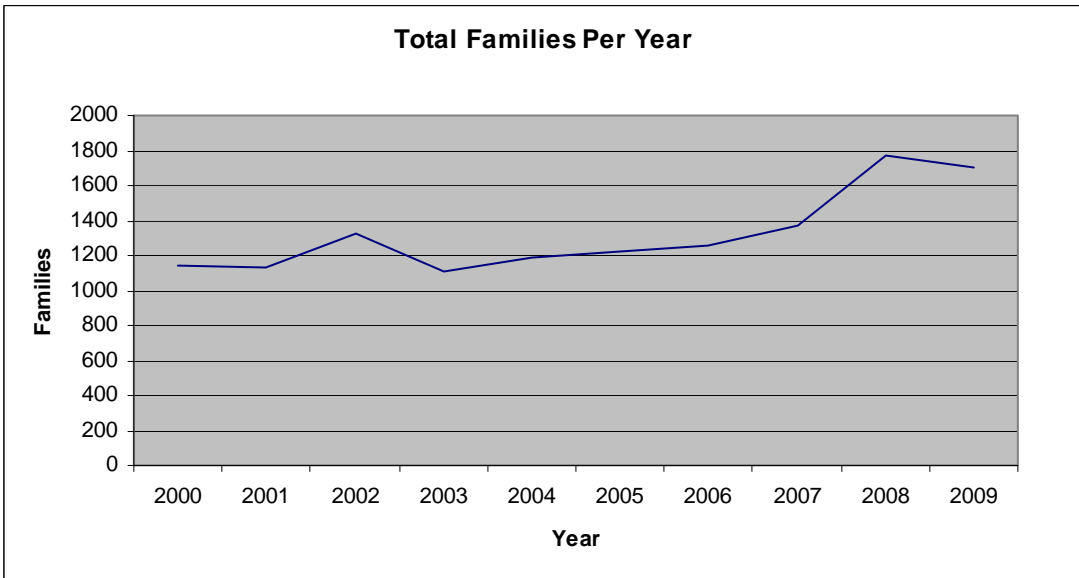
**Assessments & Reassessments:** Informed citizens age 18 and older who may need Long Term Living Services receive a detailed, professional and comprehensive assessment of their needs to determine the appropriate level of care required to maintain their comfort and safety in the least restrictive setting. The appropriate setting may range from the individual's home to a Domiciliary Home, Personal Care Home, or a Nursing Facility.

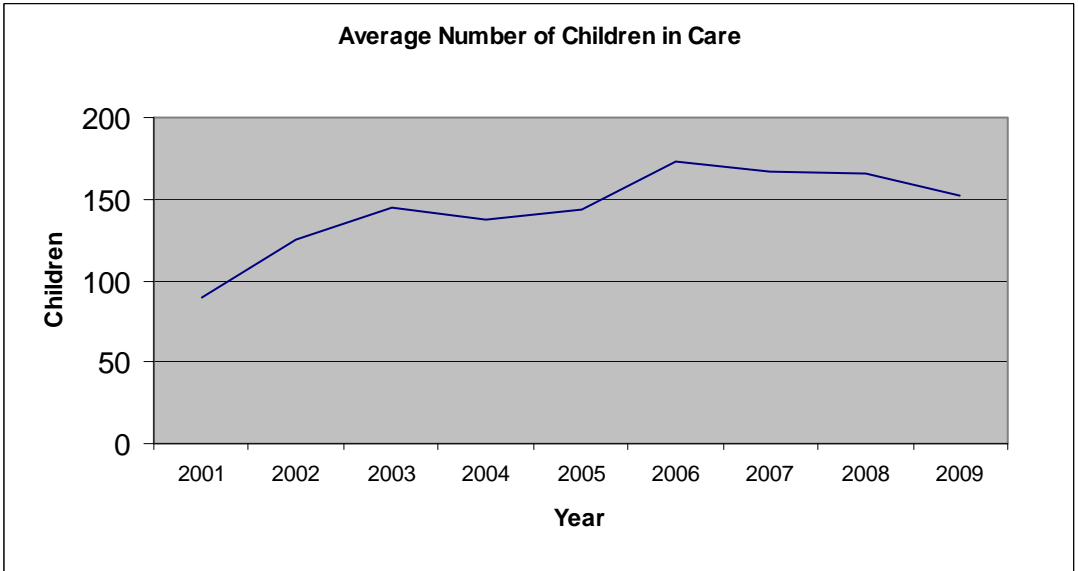
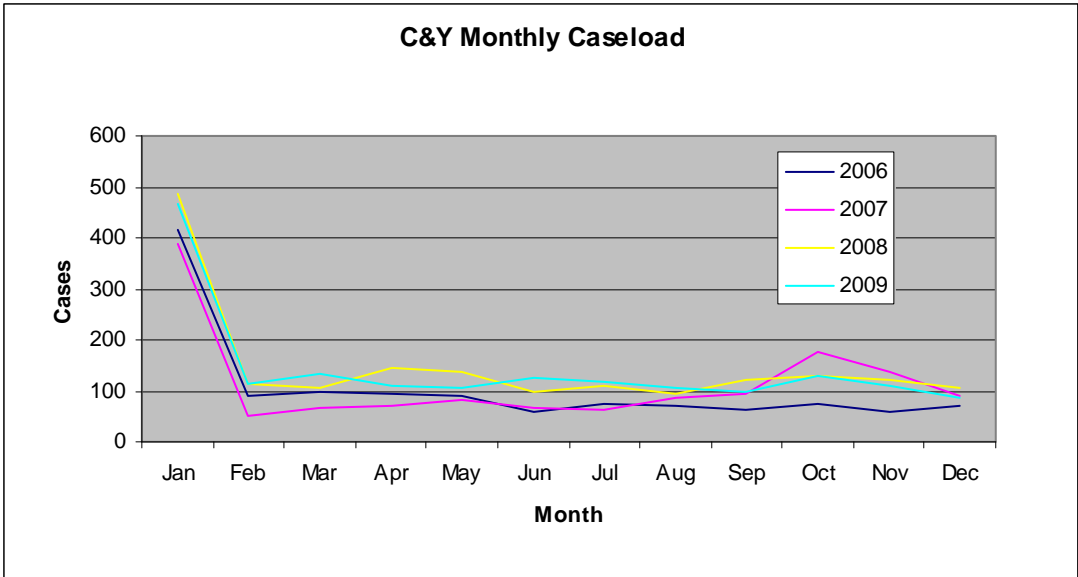


**CASA (Court Appointed Special Advocate) Program**—see under Law and Order/Criminal Justice System/Court of Common Pleas/CASA (Court Appointed Special Advocate)

**Children and Youth**

Cumberland County Children and Youth Services provides professional social services in order to protect the safety and welfare of children; preserve, support and strengthen the family; and provide a permanent home for children who are unable to return safely to their own home. Services were provided to over 1700 Cumberland County families in 2009. This reflects a slight decrease since 2008 but an increase of 25% over 2007. The number of children in the care and custody of the agency has continued to decrease in that same time period. This reflects both an increase in efforts to serve children in their own homes and to move to permanent placements in a timelier manner.



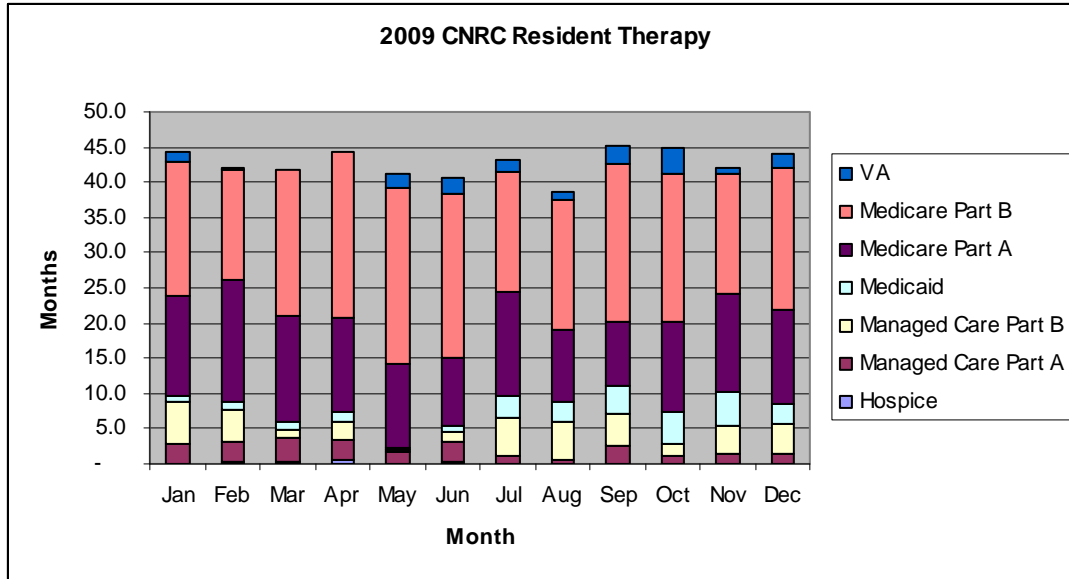


**Claremont Nursing and Rehabilitation Center**

Everyday in 2009, the staff of Claremont provided care for approximately 276 residents. That equals over 100,000 days of care provided to residents of Cumberland County who needed skilled nursing care and rehabilitation.

Claremont served its residents more than 299,000 meals in 2009. In addition, 17,500 lunches were provided to the Hildebrandt Learning Center, a child daycare center located within our building. We laundered more than 804,000 lbs. of linen and personal clothing to care for residents in 2009. That equates to approximately 2,200 lbs. of laundry per day.

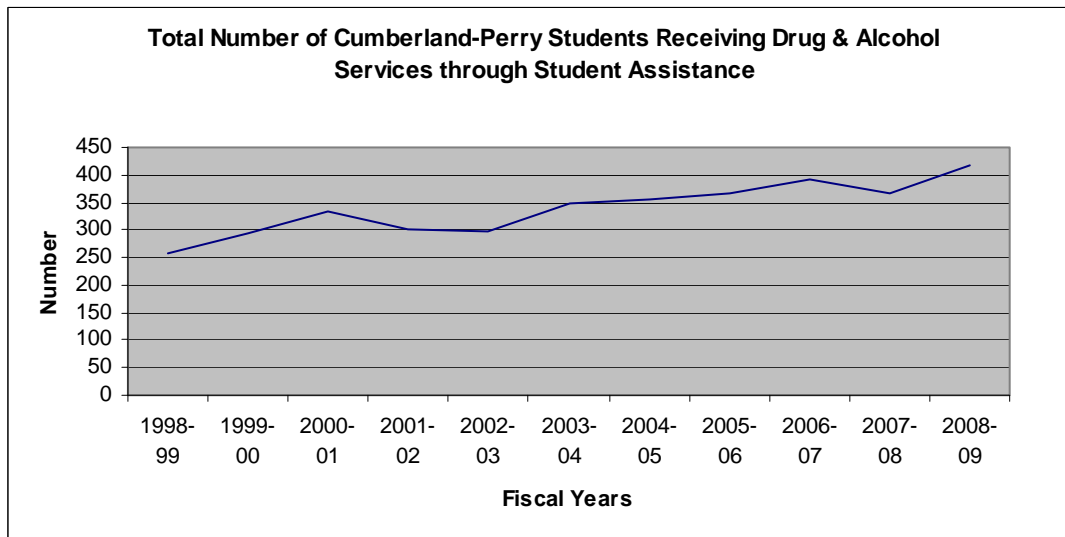
During fiscal year 2009, Claremont residents were the recipients of more than 9,500 hours of volunteer service given by community groups and individuals who visited and shared their talents.



The chart shown above indicates the number of residents that were treated with some type of therapy (Speech, Occupational, or Physical) for each month in 2009 by payor class.

### Drug and Alcohol

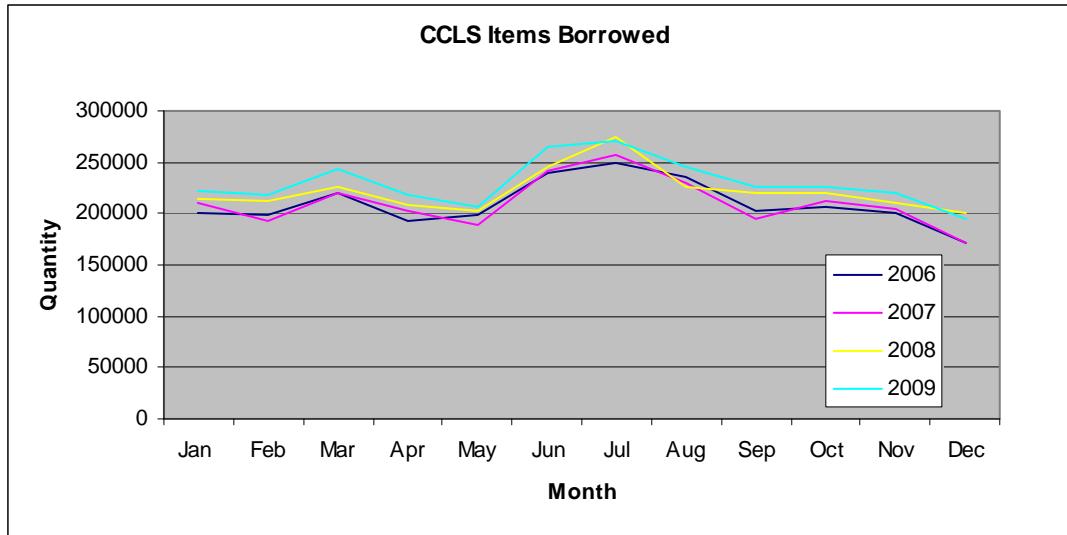
**Student Assistance Contacts:** This chart shows the number of Cumberland and Perry County students receiving substance abuse intervention services through school-based Student Assistance Programs from 1999-2000 through last school year. During 2008-09 a total of 417 students received drug and alcohol assessment, group screening or follow-up services.



### Library System

The Cumberland County Library System's eight individually chartered libraries offer a wide variety of materials for County residents to borrow. In 2009, over 2.7 million items were borrowed by

library card holders, a 4% increase from 2008. There were sharp spikes in use in March 2009 (7% increase), June (8% increase) and August (9%).



## Transportation

Cumberland County Transportation Department (CCTD) provides Shared-Ride service to Cumberland County eligible residents. At the end of 2009, there were 11638 registered clients of which 7259 were active. Average daily one way trips slightly decreased from 600 to 594 from 2008 to 2009.

