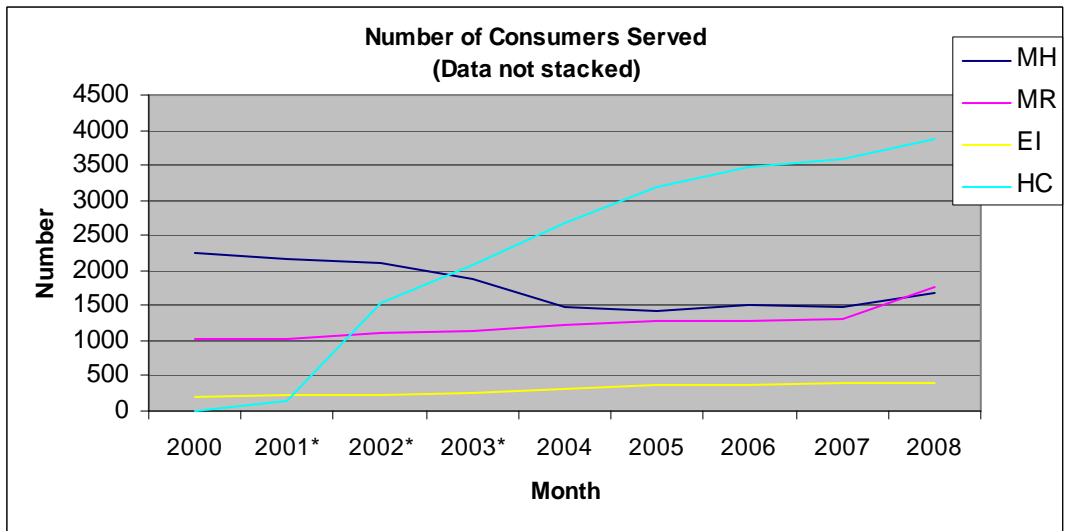


HUMAN SERVICES: County government in Pennsylvania is the point at which a multitude of state and Federal programs touch people. The costs of the majority of these programs do not directly impact County taxpayers.

Mental Health and Mental Retardation

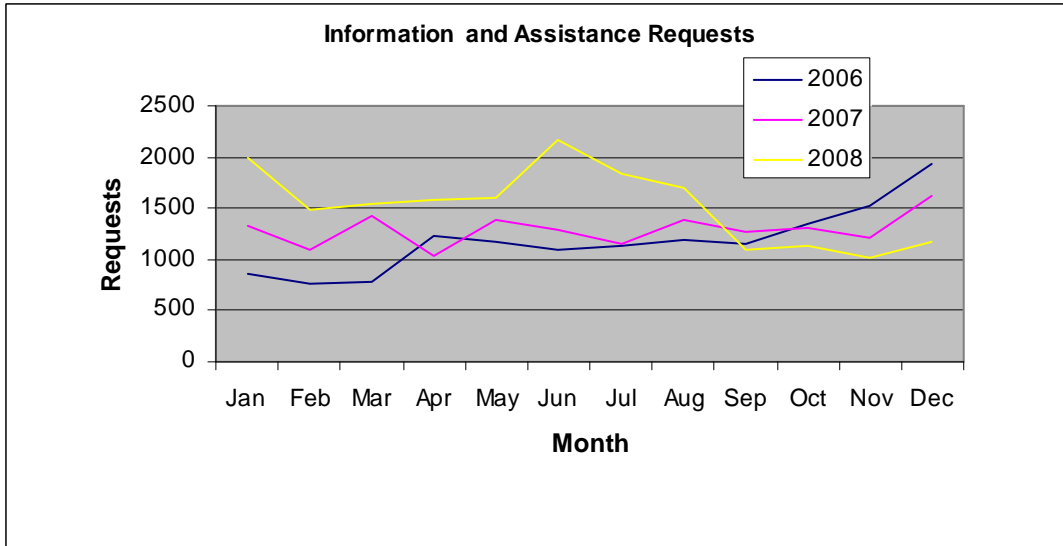
This chart reflects the consumers served by fund source: MH - Mental Health; MR - Mental Retardation; EI - Early Intervention; HC - HealthChoices. Not included in the Mental Health statistics are the 38,000 calls from an estimated 12,000 persons contacting Crisis Intervention yearly; the 200 plus families served by the School-Based Program; the over 60 persons served in the 2 county prisons (Perry and Cumberland); over 400 individuals who receive training, education; and the over 400 served by the homeless program.

HealthChoices is the Pennsylvania’s name for the mandatory managed care program for Medical Assistance recipients. HealthChoices goals are to improve access to and quality of health care services for Medical Assistance recipients and to stabilize Pennsylvania’s Medical Assistance spending.

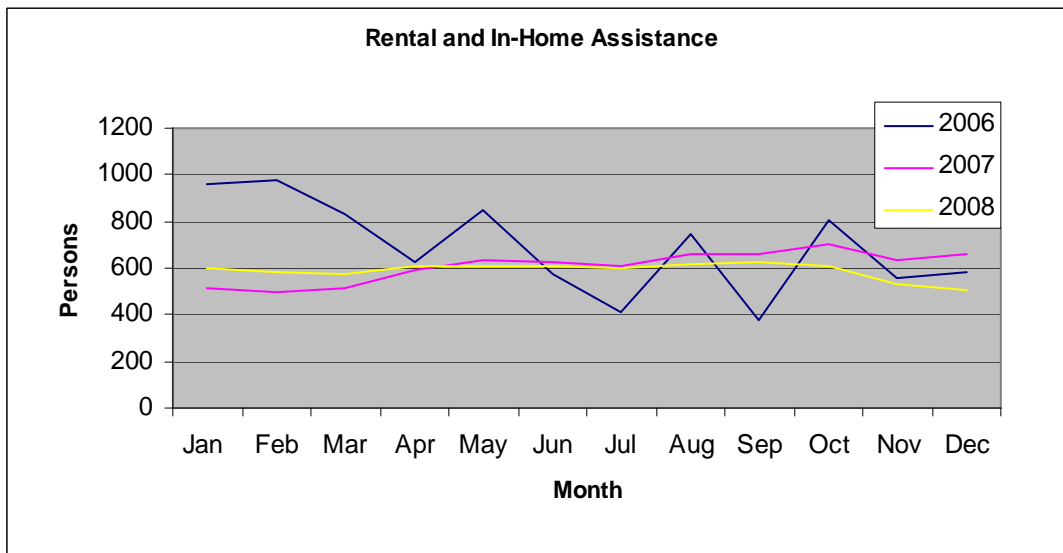


Aging and Community Services

Information & Referral: Citizens who have questions or need information regarding services and benefits available receive answers in a timely manner; referrals to a more appropriate agency for additional information or services; and assistance in completing applications for benefits such as PACE, Property Tax/Rent Rebate, etc. This is an 18% increase from 2007.

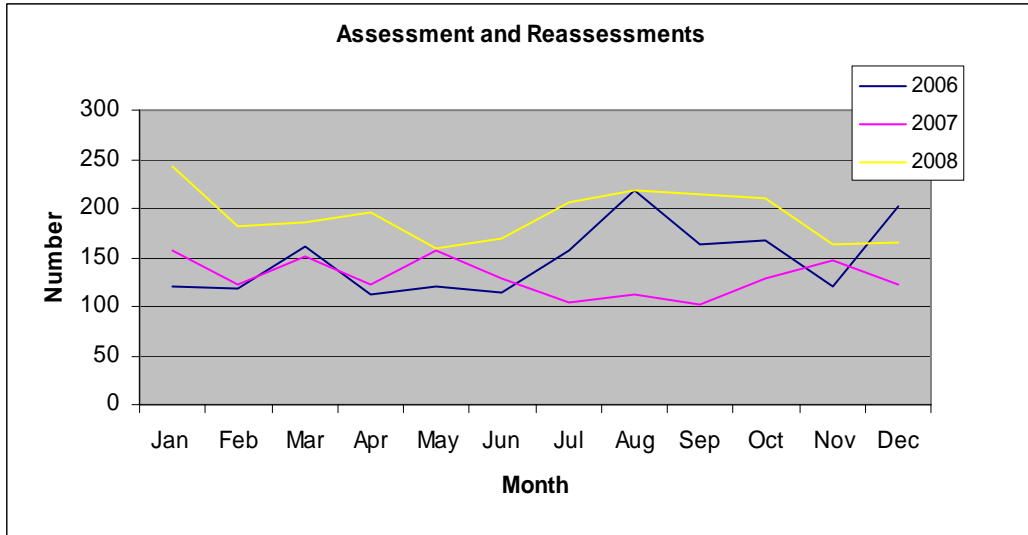


Rental and In-Home Assistance: Those in danger of being evicted from their apartment or home may receive assistance with payments for rent, mortgage, security deposits and utilities. Agency staff works with the consumer’s landlord to maximize their chances of staying in their current apartment or home, or with finding a more affordable apartment. Adults age 18 and older who need long term living supports may receive assistance with bathing, dressing, grooming, ambulation, grocery shopping, laundry, linen change, minor home repairs, errands, meal preparation, respite for their caregiver, and other approved services in their homes.



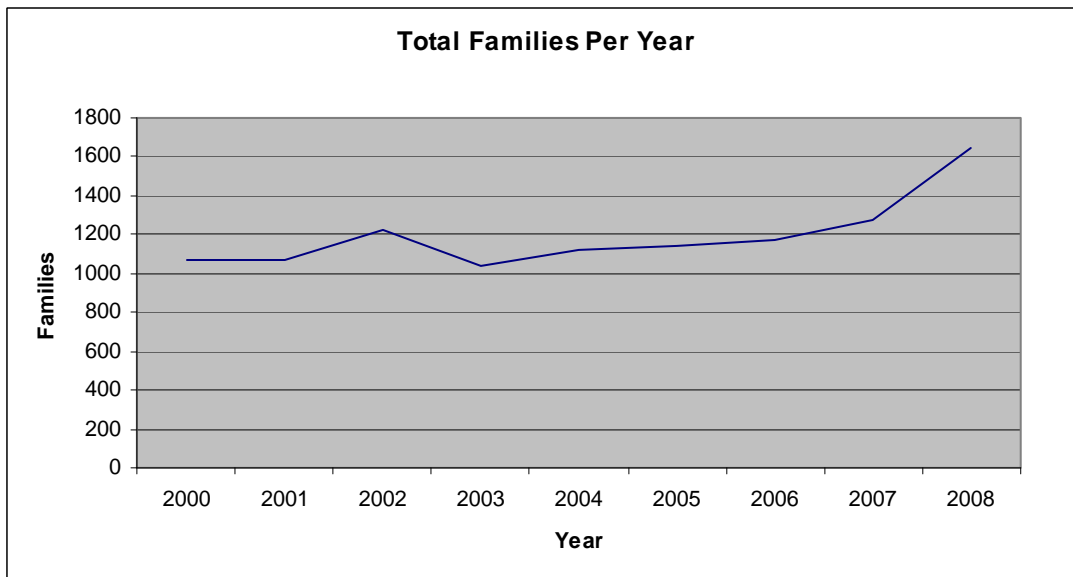
Assessments & Reassessments: Informed citizens age 18 and older who may need Long Term Living Services receive a detailed, professional and comprehensive assessment of their needs to determine the appropriate level of care required to maintain their comfort and safety in the least restrictive setting. The appropriate setting may range from the individual’s home to a Domiciliary Home, Personal Care Home, or a

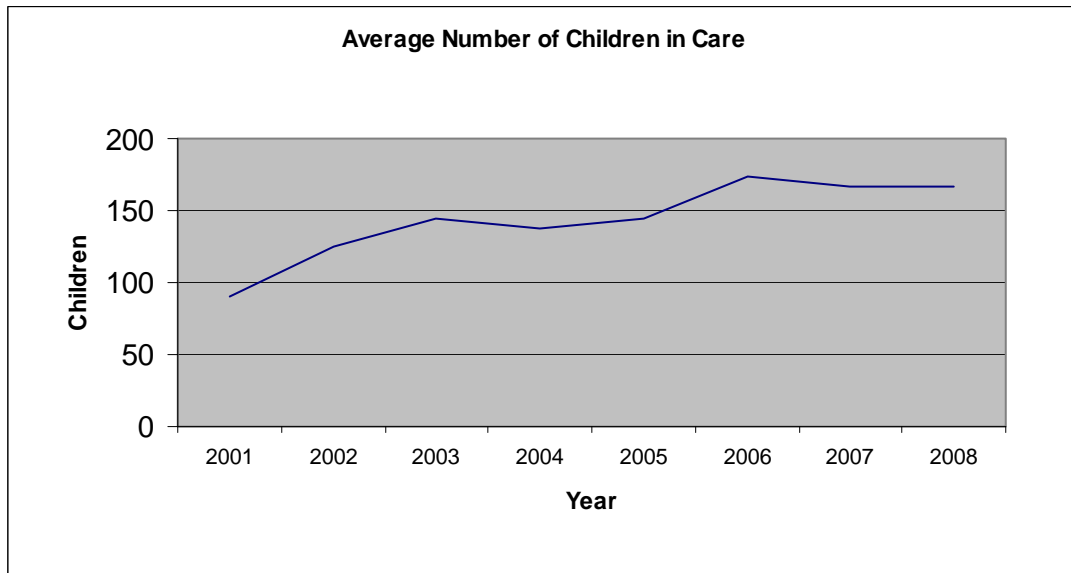
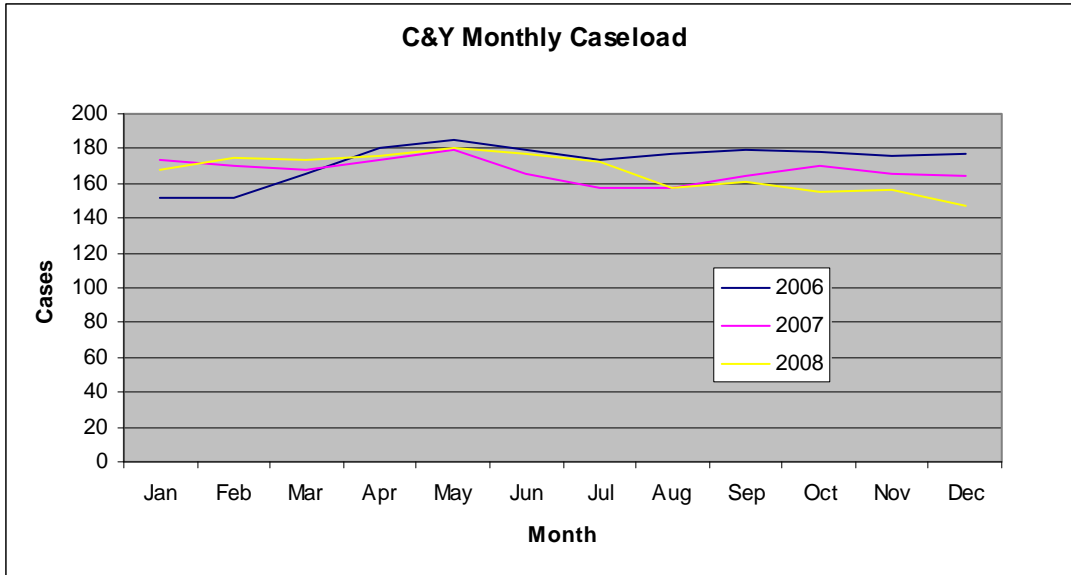
Nursing Facility. The 2315 Assessments and Reassessments performed in 2008 is a 48% increase over 2007.



Children and Youth

Cumberland County Children and Youth Services provides professional social services in order to protect the safety and welfare of children; preserve, support and strengthen the family; and provide a permanent home for children who are unable to return safely to their own home. Services were provided to over 1650 Cumberland County families in 2008. This reflects an increase of 37.5% over 2007. The number of children in the care and custody of the agency has decreased slightly in that same time period. This reflects both an increase in efforts to serve children in their own homes and to move to permanent placements in a timelier manner.





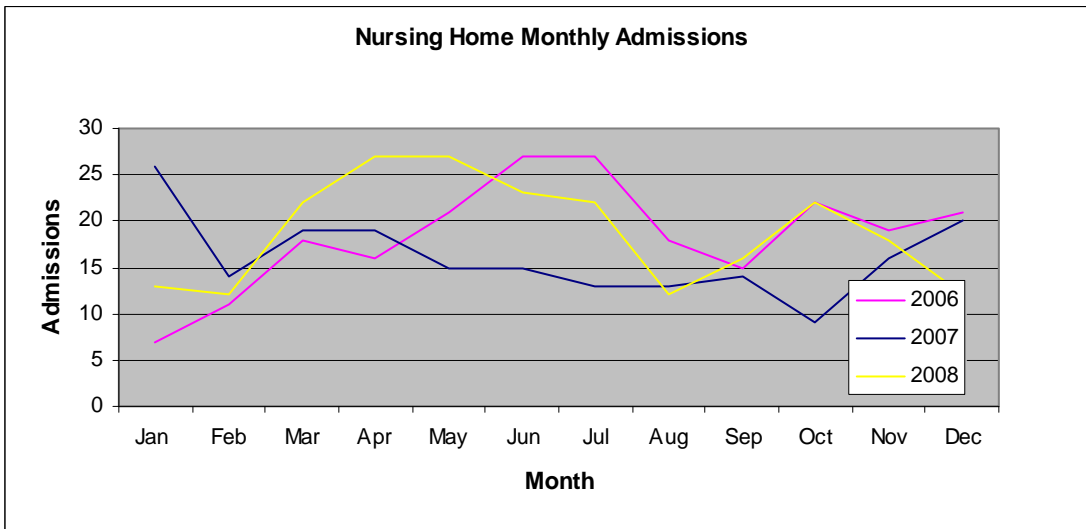
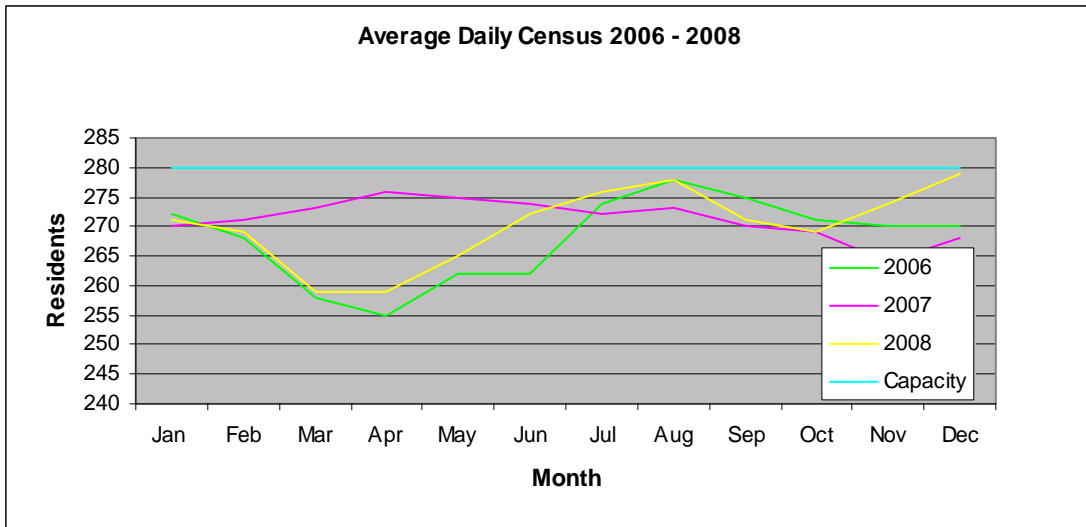
Claremont Nursing and Rehabilitation Center

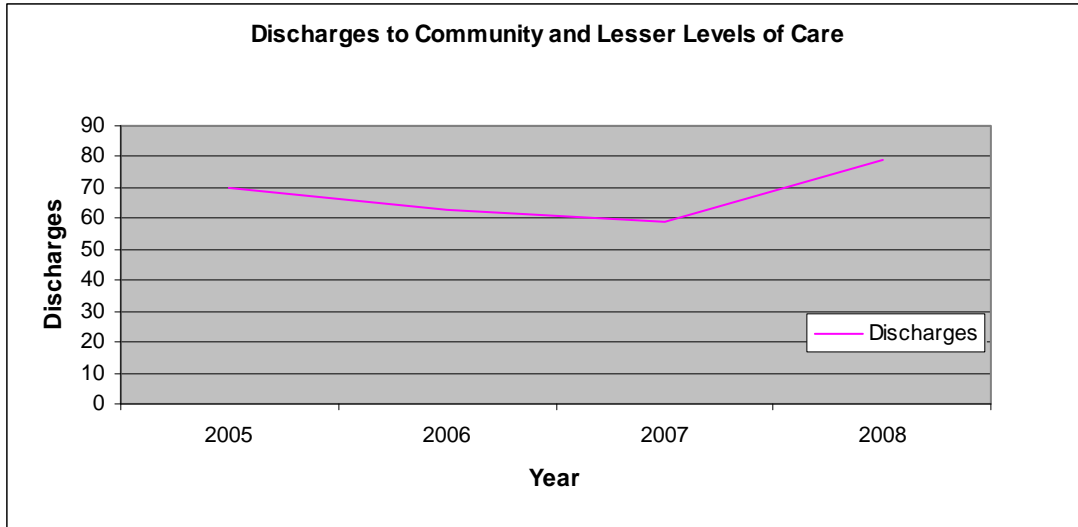
Every day in 2008, the staff of Claremont provided care for approximately 270 people. That equals nearly 100,000 days of care provided to residents of Cumberland County who needed skilled nursing care and rehabilitation.

Claremont served its residents more than 291,000 meals in 2008. In addition, 16,900 lunches were provided to the Hildebrant Learning Center, a child daycare center located within our building. We laundered more than 764,000 lbs of linen and personal clothing to care for residents in 2008. That equates to approximately 2,000 lbs of laundry per day

During fiscal year 2007-2008, Claremont residents were the recipients of more than 11,700 hours of volunteer service given by community groups and individuals who visited and shared their talents.

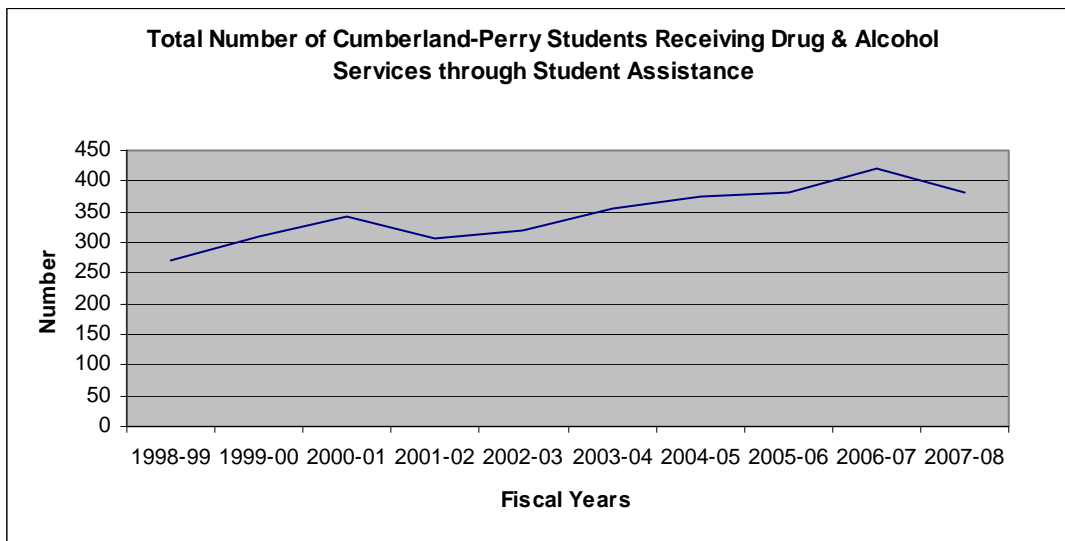
In 2008, the nursing home experienced a 93% occupancy rate with an average daily census of 270 residents. There were 227 people admitted to the facility during the year. 84% of the residents discharged from Claremont in 2008 were able to return to their home or to a lesser level of care after receiving care and rehabilitation therapies, as compared to 80% in 2007.





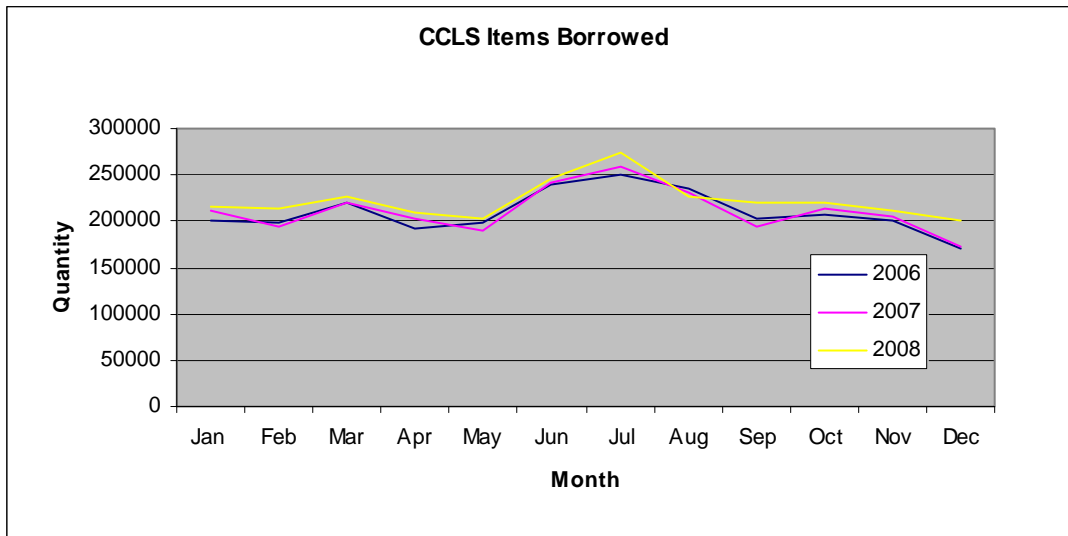
Drug and Alcohol

Student Assistance Contacts: This chart shows the number of Cumberland and Perry County students receiving substance abuse intervention services through school-based Student Assistance Programs from 1999-2000 through last school year. During 2007-08 a total of 383 students received drug and alcohol assessment, group screening or follow-up services.



Library System

The Cumberland County Library System's eight individually chartered libraries offer a wide variety of materials for County residents to borrow. In 2008, over 2.6 million items were borrowed by library card holders, a 5% increase from 2007. It should be noted that library use increased significantly during the last four months of the year when the economic downturn began. When compared to 2007, September's library use increased 14% and by the end of the year, December's circulation had increased 17%.



Transportation

Cumberland County Transportation Department (CCTD) provides Shared-Ride service to Cumberland County eligible residents. At the end of 2008, there were 10,539 registered clients of which 6,526 were active. Average daily one way trips slightly increased from 592 to 600 from 2007 to 2008.

